**What is Civil Legal Aid?**

\* Civil legal aid helps assure fairness for all in the justice system, regardless of how much money you have.

\* Civil legal aid provides access to legal help for people to protect their livelihoods, their health, and their families.

\* Civil legal aid makes it easier to access information – whether through free legal forms, including online forms; legal assistance and representation; and legal self-help materials -- so people can know their rights.

\* Civil legal aid also helps streamline the court system and cuts down on court costs.

\* When we say the Pledge of Allegiance we close with “justice for all.” We need programs like civil legal aid to ensure that the very principles our founding fathers envisioned remain alive: Justice for all, not just for a few.



**How do you apply for services?**

To find out if you qualify for free civil legal aid please phone us during intake hours for a screening. We also have limited in person intake screenings for people who prefer not to use the phone.

Before September 1, 2015 our intake is somewhat limited and will be:

Monday, Tuesday, Wednesday from

10:30 a.m. to 12:00 p.m.

During these hours we are open for both telephone and in-person intakes

Starting September 1, 2015,

we will expand our phone intake hours and will be open as follows:

In-person intake: M-W 10:30-12:00

Phone intake: M-W 10:30-12:00 and

M-TH 1:15 p.m. to 3:15 p.m.

Free interpreters available as needed.

**Legal Aid Services of Oregon**

**\*Roseburg Office\***



700 SE Kane Street

PO Box 219

Roseburg, Oregon 97470

Phone: 541-673-1181

**Si necesita ayuda en español, por favor llame la abogada a 541-673-1182X205**

# What are our goals?

# The Roseburg office focuses on helping the most disadvantaged citizens of Douglas County in the following areas:

# Housing: To improve the quality of housing available to low income, elderly, and disabled people and to ensure landlord compliance with both Fair Housing laws and Residential Landlord Tenant Act.

**Disability:** To improve the safety, privacy, and independence of disabled Douglas County residents.

**Families:** To preserve and support the physical, emotional, and economic safety of domestic sexual violence survivors and their families.

**Seniors**: Supporting seniors in maintaining self-sufficiency, physical and financial safety and independence.

**Community:** To target litigation for one or a small number of clients in such a way that it has a larger impact on the community.

# Who is Eligible for Services?

# Low income people and seniors are eligible for services based on income and availability of resources.

# Attorneys and advocates determine whether to represent individuals requesting services by considering a number of factors including:

# Whether the issue falls within our service goals;

# A person’s ability to do self-help advocacy or use other legal advocacy resources; and

# Our resources and staff availability.

# What services do we provide ?

We provide the following kinds of assistance:

* Legal advice and representation in court and agency cases
* Legal information and referral to other resources
* Community education (including classes, presentations, training and publications
* Self-help forms, and classes on divorce and custody



**WHAT ARE SOME OTHER SOURCES OF LEGAL INFORMATION AND HELP?**

**Adult Protective Services (APS):** To report or find out more about elder abuse call APS at (541) 464-2456.

**Battered Person’s Advocacy (BPA):** BPA helps survivors of domestic or sexual violence and stalking. 24-Hour Crisis Line at (541) 673-7867 or 1(800) 464-6543.

**Construction Contractors Board (CCB):** Regulates contractors, gardeners, etc. Check before hiring workers, or if you have a problem with completed work. Call (503) 378-4621. Or see [www.ccb.state.or.us](http://www.ccb.state.or.us).

**Consumer Credit Counseling (CCC):** CCC helps people get consumer issues under control.

849 SE Mosher Ave, Roseburg, OR 97470 or call (541) 673-3104.

**DOJ Consumer Law Hotline**: To check the record of a business or a charity, or to file a complaint against one, just call 1(877) 877-9392.

**DHS. Aging and People with Disabilities:** Help with food stamps, medical, long term care, and more. 251 NE Garden Valley Suite N, Roseburg. Or call (541) 440-3580.

**Fair Housing Council of Oregon:** Fighting illegal housing discrimination through enforcement and education across Oregon. Call (503) 223-8197. Or see their website at www.fhco.org.

**Housing Authority:** Provides low

income housing assistance. 902 W

Stanton Roseburg, OR 97471. Or call

541-673-6548. www.hadco.org.

**Law Library:** The public Law Library is located at 1036 SE Douglas Ave, Room 305, Justice Building, Roseburg, Oregon 97470. Or call (541) 440-4341.

**Lawyers:** The Oregon State Bar regulates lawyers and can refer you to a local lawyer for a $35 ½ hour consultation. Call 1(800) 452-7636.

**www.Oregonlawhelp.org:** Free legal information, and forms on many legal topics such as employment, disability, family law, and consumer.

**Douglas County AAA Senior Services:** Many services **are available at** 1036 SE Douglas Avenue, Room 221, Justice Building, Roseburg, OR 97470.  **Or call** (541) 440-3677**.**

**UCAN:** Offers many different services to low income people. For eligibility call (541) 672-5392 or see their website at http://www.ucancap.org.

**2-1-1:** Free, confidential referral and information about essential health and human services, 24 hours a day, seven days a week. Just phone 2-1-1.



